

Customer Engagement Survey!

Terms & Conditions



Information on how to enter forms part of these terms and conditions.

1. Entry is only open to residents of Australia aged 18 years or over, as of the date of entry. Employees of the Promoter and their immediate families and retailers within Southlands Shopping Centre, the retailers' employees and their immediate families are ineligible to enter. Promotion commences at 9am on Tuesday 15 October 2024 and concludes at 5pm Sunday 17 November 2024 ("Entry Period"). Entries must be received by the Promoter during the Entry Period. 2. To receive a valid entry into the draw eligible customers must scan the QR code visible on promotional material located throughout Southlands Shopping Centre. Eligible customers will then be required to complete a customer engagement survey and complete their details on the entry form. Customers can also complete a hard copy survey (placing completed survey in the entry barrel located in the centre), or an 'in person' survey on Saturday 2 November 2024 between 10am and 12pm at Southlands Shopping Centre. All mandatory fields must be completed to be deemed a valid entry. 3. There will be three (3) prize draws. 4. The prize package includes 1 x \$100 Southlands Shopping Centre Eftpos Gift Card. The prize pool is valued at \$300. 5. The prize draw will take place at 11am Monday 25 November 2024. The first three (3) valid entries randomly drawn from all valid entries into the major prize draw will win a prize package. The winners' names will be published on the Southlands Shopping Centre Facebook page within 24 hours of the prize draw. 6. Incomplete or indecipherable entries will be deemed invalid. 7. Entrants acknowledge that they will receive communications from Southlands Shopping Centre as a result of entering this competition. 8. Prize conditions: Prizes are non-refundable or non-redeemable for cash. 9. Judge's decision is final and no correspondence will be entered into. 10. Each prize-winner must provide suitable identification to the Promoter's satisfaction to be entitled to claim the prize (e.g. Driver's Licence or other photo identification). 11. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for personal injury suffered or sustained, as a result of taking any prize, except for any liability which cannot be excluded by law. 12. Any prize that remains unclaimed or uncollected from Centre Management by 5pm 16 December 2024, unless otherwise arranged, will be forfeited. The Promoter reserves the right to re-draw a prize in the event of any entrant being unable to satisfy these competition conditions or forfeiting or not claiming a prize. If any prize remains unclaimed or forfeited through ineligibility, or delay in collection or otherwise, the Promoter will conduct a further draw and award that prize to the winner of the further draw. The further draw will be conducted at the same place and in the same manner as the original draw, at 11am Monday 23 December 2024. 13. All entries become the property of the Promoter. All entries will be entered in to a database and the entrants' names and addresses may be used for future promotional, marketing and publicity purposes. 14. Each prize winner must, at the Promoter's request, participate in all promotional activity (such as publicity and photography) surrounding the winning of any prize, free of charge, and they consent to the Promoter using their name and image in promotional material. 15. The Promoter reserves the right to modify, suspend, terminate or cancel the Promotion at any time. 16. Participation in the Promotion implies acceptance of all conditions of entry. To the extent of any inconsistency between these Terms and Conditions and any other reference to this competition, these Terms and Conditions prevail. 17. The Promoter is Raine & Horne Commercial Penrith, trading as CH Real Estate Pty Ltd ABN 21 054 208 294 First Floor, Real Estate House, Level 1, 344 High Street, Penrith, NSW, 2000, telephone (02) 4725 9166 (the Promoter).

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The personal information you have provided to Raine & Horne Commercial Penrith by completing this entry form may be used for the purpose of administering the competition, to contact you if you are a winner in the competition, advising the public of a winner in the competition and sending you information on any products or services you may be interested in at Southlands Shopping Centre. The Promoter may disclose entrants' personal information to its related entities and service providers who provide services in connection with the purposes stated above. Entrants consent to the collection, use and disclosure of their personal information as stated above.

Subject to the provisions of the Privacy Act 1988, you may have access to your personal information as held by Raine & Horne Commercial Penrith by contacting the Marketing Manager at Southlands Shopping Centre on (02) 4725 9166. An access fee may be charged to cover the costs of providing the information to you.